

## Local news, views and support for community pharmacy teams

Surrey, East Sussex, West Sussex  
Every two weeks | Issue 37 | wk beg 10 August 2020

Here's what you need to know from your three LPCs this week, including an urgent request to input your views on **four** questions on how our sector takes forward the recommendations of the [Professor Wrights review into LPCs and PSNC](#).

August is traditionally quiet, so the staff team are each taking some time off and using the time to catch up on work-related tasks postponed in the height of the pandemic.

Do please remember that we now send partners' news in a separate mailing to make our newsletters less wieldy – you may already have this week's!

You can read our latest updates on our [website](#) and follow us on Twitter: [@CPSS LPCs](#). Your on-site colleagues can also register to receive our bulletins and local roundups [here](#)

### LPC news

#### AGM: information for all contractors

The Government's public health and social distancing measures are still likely to be in force on the dates of LPC annual meeting for all contractors, so we won't be able to meet face-to-face and we strongly encourage you to vote online.

This is because we need to keep everyone safe. To find out more and for any updates, visit <https://communitypharmacyss.co.uk/our-events/> or drop us an email to [lpc@communitypharmacyss.co.uk](mailto:lpc@communitypharmacyss.co.uk).

The AGMs will be held online by Zoom on

- West Sussex LPC: 15/09/20 at 7.30pm
- Surrey LPC: 17/09/20 at 7.30pm
- East Sussex LPC: 22/09/20 at 7.30pm

This is your opportunity to consider our activities throughout 2019-20, ask questions, provide feedback and vote on our annual accounts. The chair and treasurer will run through AGM items and the chief executive will give a short presentation.

#### How to vote

This year, we're encouraging all contractors to vote online or by post, please submit your vote using the contact details in the papers when they come through by email to your premises email address around Friday 14 August 2020. Please follow the instructions in the email. For CCA member companies, please note this will be co-ordinated directly with head offices.

#### Ask a question

Your views are important to us. So, if you have a question, please submit it to [lpc@communitypharmacyss.co.uk](mailto:lpc@communitypharmacyss.co.uk). We'll answer your question as soon as we can and will aim to respond ahead of the AGM to any questions received before 11am on the day prior of the meeting. This year we will post answers to all questions received on our website, so it's worth checking [our website](#) to see if your question is already answered there.

#### Join the event online

To watch and listen, just go to <https://communitypharmacyss.co.uk/our-events/> to register in advance. Full joining instructions will follow.

## Contractors in 14 areas invited to express an interest

Last month we reported the revised local enhanced service (LES) for Easter and Christmas opening across Surrey and Sussex, urging expressions of interest to provide the service, which is worth £1,200 per day. The new LES, a 67% increase on the current fee was developed in consultation with your LPCs, and commissions pharmaceutical services for three hours on Christmas day 2020 through to Easter Sunday 2023. Expressions of interest are still sought for the following 14 areas:

**Ashford, Bexhill on Sea, Camberley, Caterham, Cranleigh, Egham, Ewell, Farnham, Guildford, Haslemere, Leatherhead, Redhill, Reigate, Walton on Thames**

Contractors in these areas are asked to consider the LES to ensure adequate community pharmacy cover on these two key public holidays. [Express an interest by completing this short form](#) before Monday 17<sup>th</sup> August 2020.

Contractors providing this LES will have to sign a formal agreement with NHS E&I that they will provide a full range of services these two days, and in return will receive £400 per hour for each three hour sessions (£1,200 total per day). Contractors working as part of a chain should speak to their area manager or head office, before completing the form. If no-one comes forward NHS England & Improvement will have no option but to direct pharmacies to

## Thousands of council employees in Sussex and Surrey could receive their flu vaccine from community pharmacy

We are talking to Surrey County Council and Brighton & Hove City Council about a locally commissioned service to provide seasonal flu vaccination to local authority staff, who are not entitled under the NHS Flu PGD. Whilst this is subject to further negotiation and decision, we thought it best to alert you that this is a possibility. More to follow when available. NB: West Sussex County Council already have an existing arrangement for their staff with community pharmacy.

## Views

### Most contractors across Sussex & Surrey took part in July audit

**WOW!** Over 83% of pharmacies in Surrey & Sussex took part in last month's pharmacy advice audit organised and coordinated by PSNC. Colleagues at PSNC are still processing the data, but tell us 9,500 pharmacies across England recording nearly 200,000 consultations.

What is emerging from the data is that patients value the ability to access an NHS-contracted clinician within a short distance of their home (or place of work) at a time of their choosing, and to have a face-to-face consultation. This is the service that community pharmacy has provided throughout the pandemic and continues to do so. Thanks to everyone who took part. See below for a new opportunity to share your views on an important national topic which affects everyone.

### Next Steps for the Pharmacy Representation Review

In June 2020 Professor David Wright published the [findings of his independent review into community pharmacy contractor representation and support](#).

On 8 July 2020, LPC and PSNC representatives took part in a virtual meeting about the findings of the report. Delegates agreed that the report had highlighted issues which they recognised, and all delegates supported at least some of Professor Wright's recommendations.

There was clear consensus that PSNC and the LPCs need to continue working together to explore the findings and recommendations of the independent review, and for the need for contractors to be at the heart of this process and of any future support and representation structures. At the heart of this process would need to be a transparent, fair and fully resourced work programme.

Your LPC committee members are meeting at the end of the month to consider four questions, posed to all LPCs about the way forward. Contractor views are vitally

important to this process, and we would like to hear from you, especially in the context of local representation. Please let us have your thoughts by completing this [short survey](#). Alternatively, why not join us at our [next LPC committee meetings online](#), to let us have your views or email us on [lpc@communitypharmacyss.co.uk](mailto:lpc@communitypharmacyss.co.uk)

- Find out why these four questions are important and the reasons behind them by listening to a short webinar presented by Simon Dukes, PSNCs CEO. The webinar is called [Next Steps for the Independent Review of Contractor Support and Representation](#) and was held on Monday 10th August at 7pm. You will have to enter your email address to access the recording.

## Support

### Preparation for Bank Holiday 31 August

Here's some useful resources in addition to your own preparation:

- Use our [Bank Holiday Notice – Generic](#)
- Use our [August Bank Holiday Collection Instalment Guide 2020](#)

### Substance misuse in Surrey

Please look for a new message on PharmOutcomes from Lisa Byrne, substance misuse commissioner. We advise all pharmacies providing this service to review the message as it concerns a new function which goes live tomorrow (12 August). The new function will allow more effective and responsive communication between pharmacies and I-access, Surrey's substance misuse treatment service

### Pharmacy SOP

The latest iteration of the Novel coronavirus (COVID-19) standard operating procedure was published yesterday (Monday, 10 August). The link to the new operating procedure can be found [here](#).

### New (or updated) on our website

- **M** - Monthly deadline tracker (August 2020).
- **P** – PPE. Link to information about the PPE portal.

## Support | Develop | Promote | Deliver

- **Issue 38 is due in four weeks in the week beginning 7 September, after a break for holidays.** What would you like to see in your next newsletter? Tell us at [lpc@communitpharmacyss.co.uk](mailto:lpc@communitpharmacyss.co.uk)
- **Issue 4 of our \*\*\* NEW \*\*\*regular round-up with links to partners regular newsletters, press releases and assets was distributed on 11 August.**
- **View [news archive](#)**

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Community Pharmacy Surrey and Sussex, The White House, Leatherhead, Surrey KT22 8BB