

## News and updates from your LPCs and partners

Surrey, East Sussex, West Sussex  
Every two weeks | Issue 21 | 6 December 2019

**We try to issue our news round-up every two weeks to NHS community pharmacy contractors in Surrey and Sussex to highlight key developments and need-to-knows and always send to 'official' pharmacy NHS mail accounts.**

- We are changing the ways we distribute our newsletters and our other regular contractor news to you to improve our GDPR and our efficiency.
- In the future you may notice that you no longer hear from us at your PERSONAL email addresses. To avoid this we urge you to opt in to receive our mailings. See below, which we've made as easy as possible: just submit your email address below then validate your request by following the instructions in the confirmation email you will receive.
- You should also add us to your 'safe addresses' so that we don't end up in your junk or trash.
- And because we recognise that our news is relevant to all pharmacy staff, not just the person who opens the emails, we urge all team members and support staff to sign up to receive our news too.

### Pharmacy is changing.

We recommend that all community pharmacy colleagues in Surrey & Sussex re-register with us to continue to receive LPC newsletters and emails to PERSONAL email addresses.

[Use this form](#) and [read FAQs about signing up here](#)

### Community Pharmacy Consultation Service (CPCS)

- More than 85% of community pharmacies have already signed up for CPCS which has had a positive start so far, but unsurprisingly a number of questions are coming up now that the service is up and running. PSNC has published two new briefings to help. The new briefings are based on some of the questions raised so far and on early feedback and learnings about the service from contractors and LPCs. [Read more](#)
  - [PSNC Briefing 057/19: NHS CPCS – Early learnings and tips for contractors](#)
  - [PSNC Briefing 058/19: NHS CPCS – Early learnings and tips for LPCs](#)
- Pharmacies providing the CPCS must have IT equipment accessible within the consultation room to allow contemporaneous records of the CPCS consultations to be made within the CPCS IT system (PharmOutcomes or Sonar) from 1st April 2020. This means your consultation room will need access to a desktop computer, laptop or tablet device with, as a minimum, access to the internet. This will enable access to the web-based CPCS IT systems, so records can be made while talking to the patient.
  - If a consultation room is now being used to provide CPCS and there is no IT equipment that can be used within it, you should now start to plan how you will provide access to such equipment by 1st April 2020. [Read more](#)
- Read [CPCS Frequently Asked Questions](#) and [don't forget to claim for your CPCS payments](#)

### Professor David Wright to lead

- The review, of the **roles and structures underpinning PSNC and the LPCs**, has been called at a time when the community pharmacy landscape is rapidly changing and local

independent review into PSNC and LPC representation and support for contractors

representation and support has never been more important. It will result in recommendations which will optimise PSNC and LPC contractor representation and support and ensure that the national network structure is working as efficiently for contractors as it can and is fit for the future.

- For further information on the review, please visit: [pharmacy-review.org](http://pharmacy-review.org)

Pharmacy Quality Scheme 2019/20 (PQS)

PQS started on 1 October 2019, with participating contractors declaring their performance against the quality domains during the declaration window 3 - 28 February 2020.

- **Is your pharmacy showing as having met the DoS quality criterion on the NHSBSA weekly declaration data?** A number of community pharmacy contractors throughout the UK have updated/confirmed their Directory of Services (DoS) profile using the DoS Profile Updater; **however, their pharmacy is not showing as having met this criterion on the NHS Business Services Authority (NHSBSA) weekly declaration data report.**

NHS Digital, who supplies the dataset to NHSBSA, is currently investigating why some contractors are not appearing as having met the criterion on the dataset; however, in the meantime, contractors are encouraged to check the latest NHSBSA weekly report to see if their pharmacy is showing as having met the DoS quality criterion and if not, follow the advice below. [View the 22nd November 2019 NHSBSA declaration data – click on ‘PQS datasets’ to view this spreadsheet](#)

Contractors who have updated their DoS profile on the DoS Profile Updater within the required time period (between 1 October and 11.59pm on 30 November), should have received an email to confirm this. [Read more](#)

- Everyone who claimed for a **PQS Aspiration payment** by 11.59pm on 1st November 2019 and who were eligible for a payment (a pharmacy must have claimed at either declaration period in 2018/19, and have been deemed eligible to receive this payment), should now have been paid their Aspiration payment. Please check your FP34 Schedule of Payments to ensure you have received this payment.
- This [PSNC briefing provides a list of all the PSNC resources available to assist community pharmacy contractors with meeting the gateway and quality criteria of the Pharmacy PQS](#). PharmOutcomes services and assessments, which are relevant for the PQS, are also listed as PSNC has agreed to use their licence to provide access so all community pharmacy contractors can use these free of charge.

Supply of medicines

- **Emerade:** Following a pharmacy level recall on all strengths of Emerade, all Emerade devices will now be unavailable for the foreseeable future. A management plan has been developed in collaboration with NHS England and NHS Improvement (NHSE&I), the British Society for Allergy & Clinical Immunology (BSACI), the MHRA and National patient groups. [Read more](#)

- **Ranitidine all formulations:** As investigations into ranitidine have progressed, the Medicines and Healthcare products Regulatory Agency (MHRA) has instructed suppliers of both oral and injectable ranitidine in the UK to quarantine all affected, unreleased stock at manufacturer level whilst their investigations are ongoing.

No new patients should be initiated on treatment with ranitidine oral or injectable products. All patients should be reviewed as repeat prescriptions are requested and if ongoing treatment is required, be switched to clinical alternatives. [Read more](#)

- Colestyramine sachets and Fluticasone nasules have been added to the [list of medicines which must not be parallel exported from the UK](#). The restriction came into effect from 00:00 on 5 December 2019. [Read more](#)

- Here is [PSNCs information on medicine shortages](#) for you to read and a [leaflet for you to print-out to give to service users](#) should you need to have a conversation about the supply of medicines.
- Media interest in this topic remains high, especially as the holiday season approaches. If you receive enquiries from the media you, of course, have full authority to comment, but be sure to consult your organisational policy first! However, you might prefer to refer them on to your LPC via [Sandra Lamont](#) to help you decide on a course of action and agree a statement – and do let us know if you see any interesting articles in your local media.

News from  
NHS England  
Public health  
CCGs  
and other  
partners

- **Payment changes to Schedule of Payment:** you should be aware of changes to existing payments and new payments that will appear (subject to claiming) in your Schedule of Payments. PSNC has created an ***at-a-glance guide*** outlining the changes. [Read more](#)
- **Share your views on possible improvements for NHSmail shared mailboxes.** NHS Digital is seeking feedback from community pharmacy about the use of NHSmail shared mailboxes and their naming rules. Please do try to **complete the NHSmail usage and naming survey** before the survey is scheduled to close on 16 December 2019. [Read more](#)
- The PSNC Committee met recently, with key discussions around progress with new services alongside concerns around funding and capacity pressures. Read: [Summary of the November PSNC meeting](#).
- Mark Voce, director of education and standards at the GPhC has written to your LPCs about new requirements for education and training of pharmacy support staff after considering the feedback received through consultation and engagement. [Read the letter and find out about the changes](#).

**Brighton and Hove**

- A **Stop Smoking Service** workshop has been arranged for 22 January (10.00-16.00) at the [Brighthelm Centre](#). By the end of the workshop pharmacists will be able to supply Varenicline on Patient Group Direction as part of the service in Brighton and Hove. **Attendance at the training will be backfilled at a rate of £200 per pharmacist.** [Book your place here](#)

**Brighton and Hove and High Weald Lewes Havens**

- You might be already aware that the medicines team at these CCGs is having a bit of a push on preferred brands switching and low value medicines over the next couple of months, with Bunov patches, and insulin needles recently added to their lists. Some contractors may have been visited by staff from the CCG team to explain the approach. Your LPCs do not endorse this approach to medicines management but still urge you [to view this list](#) to help you to anticipate changes in demand for stock. For more information contact [scott.sweeney@nhs.net](mailto:scott.sweeney@nhs.net)

**East Sussex**

- Here is the [Public Health Bulletin](#) for December 2019/January 2020

**West Sussex**

- The public health tendering opportunity from West Sussex County Council closes this week on **Wednesday 11 December at 12:00:00**. Contact [lpc@communitypharmacyss.co.uk](mailto:lpc@communitypharmacyss.co.uk) if you have questions or need clarity. Please don't leave it until the last minute.
- Public health campaigns for December include [Age Well West Sussex](#), a [new DrinkCoach service](#) and [flu](#).

**Surrey**

- The latest [Health and Wellbeing Board Public update](#) is now available on Healthy Surrey website

### Help us help you campaign

- The data you have collated for the Help us Help You campaign for the period 11 November to 31 December 2019 **MUST be reported back to NHS England via this evaluation link** by 15 January, latest. Community pharmacists are reminded that failure to submit mandatory data to NHS England may result in a Breach Notice from NHS England.

### Training

- Health Education England have facilitated placements for pre-registration pharmacists in general practice for trainees undertaking their training in 2019 and 2020.

An expression of interest process is open until mid-January for employers wishing to host trainees in partnership with general practice. The first step is for interested organisations to form a partnership. [Read more, including remuneration](#)

And finally ... at least 26 reasons why you should read (and bookmark) these [new pages on our website](#).



Popular entries on our [A to Z of Services](#), a collection of advice, hints, tips and links to help you manage your NHS contract are:

- C for 'contractual forms'
- S for 'smart cards' and 'sharps'
- N for 'NHS mail' (includes helpdesk numbers)

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### Support | Develop | Promote | Deliver

#### Look out for:

- Issue 22 of *News and Headlines* due MONDAY 23 December
- View [news archive](#)

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