

## News and updates from your LPCs and partners

Surrey, East Sussex, West Sussex  
Every two weeks | Issue 17 | 10 October 2019

This week we start your round-up with CPCF, PQS and Brexit. After that content is laid out by category, **not** most important first, so be sure to go all the way to the end so you don't miss anything.

### Community Pharmacy Contractual Framework

- A recording of PSNC's Digital Roadshow on the Community Pharmacy Contractual Framework (CPCF) is now available on-demand. This online event followed the same format as the regional roadshow events, with presentations from the PSNC Chief Executive and his team, followed by a Q&A session. It provides an opportunity to explore what the future holds for your pharmacy and to help prepare yourself and your team for that. [Watch the digital roadshow](#)
- PSNC has developed materials to explain the new five-year Community Pharmacy Contractual Framework (CPCF) to GPs and practice teams. Why not share them with your GP colleagues to help them understand more about how community pharmacy is changing?. [Read more](#)
- A nationally organised briefing to GP colleagues did not cascade to local level as we understood that it would in July. This is now in-hand, but may take a wee while to reach your local GP colleagues. In the meantime PSNC have created some information for GPs. Read [Pharmacy for GPs](#) and [Summary for GPs](#). Hopefully this gives you something that you can direct local GPs colleagues to if they would like an overview of the deal and what is happening.

### Pharmacy Quality Scheme 2019/20 (PQS)

PQS started on 1 October 2019, with participating contractors declaring their performance against the quality domains during the declaration window 3 - 28 February 2020.

- First gateway dataset report published: you can now view the NHS Business Services Authority (NHSBSA) weekly dataset report to check if you meet three out of the four gateway criteria of the Pharmacy Quality Scheme (PQS). The report uses information from national datasets to assess whether you have met the following three gateway criteria: Advanced Services; NHSmail; and NHS website. It will also show whether you have edited or verified all three of the required sections of your NHS website profile (opening hours, services and facilities). [View the weekly dataset report](#) (Find it under the 'PQS datasets' section) and [read PSNCs article](#) about it.
- Assessment framework now available: you can now access the Pharmacy Quality Scheme (PQS) assessment framework on [PharmOutcomes](#). The assessment framework allows you and your teams to track progress with achieving the gateway and quality criteria of the PQS. Once logged into PharmOutcomes, the framework can be accessed by clicking on 'Assessments' and then the framework is listed under the title 'PQS – The Pharmacy Quality Scheme 2019/20'.
- PCN Domain seeks to encourage you to collaborate and work together to engage effectively with PCNs. [This PSNC Briefing contains guidance for you on how you can achieve this element of the scheme](#).
  - Surrey & Sussex: [Read more about your PCN and your community pharmacy colleagues in the same PCN](#)

- Information is available with a checklist to help you with meeting the **NHSmail gateway criterion of the new Pharmacy Quality Scheme**. Download the PSNC Briefing: [Read more](#)
- [Here is a list of FAQs prepared by PSNC in response to queries asked by community pharmacists to NHSmail national helpdesk at NHS Digital](#) about NHSmail, the NHS Business Services Authority's (NHSBSA) Manage Your Service (MYS) application and the Pharmacy Quality Scheme (PQS).
- **Manage Your Service (MYS) application:** please remember that if you are intending to claim an **Aspiration Payment** (between 30 September and 1 November 2019) or a **Pharmacy Quality Scheme (PQS) payment** (between 3rd and 28th February 2020), you must claim using the NHS Business Services Authority (NHSBSA) Manage Your Service (MYS) application.
  - Note: the PharmOutcomes PQS assessment framework that you can choose to help you keep track of which gateway and quality criteria you have met, does not allow you to claim payment for PQS through it.
- **CPPE PQS page now available:** the Centre for Pharmacy Postgraduate Education (CPPE) has made its Pharmacy Quality Scheme (PQS) page live on its website to support community pharmacy contractors with meeting certain gateway and quality criteria. [Go to the CPPEs PQS webpage](#)
- **Pharmacy Quality Scheme webinar now on-demand:** an online recording of PSNC's webinar about this year's Pharmacy Quality Scheme (PQS). During the webinar, the PSNC Services Team talked through the new gateway and quality criteria for the 2019/20 PQS. As well as describing the differences from the previous schemes, the presenters also outlined the guidance and resources developed by PSNC, plus where to find further information and support. [Watch here](#)

## Community Pharmacy Consultation Service (CPCS)

- The [NHS Community Pharmacy Consultation Service \(CPCS\) specification \(final\)](#) has been published on the NHS England website. [Read a list of the amendments to the draft guidance previously circulated.](#)

## Other news

- **Three Serious Shortage Protocols (SSPs) have been authorised by the Secretary of State to help manage the supply of some formulations of Fluoxetine** and to try to ensure that fewer patients have to return to their prescriber. Developed by clinicians, the protocols provide pharmacists with procedures to follow in providing a suitable alternative product. Whilst 10mg, 30mg, and 40mg capsules of Fluoxetine are fairly low volume lines, DHSC believes the disruption to supply has reached a level that requires intervention. A number of resources have been developed to support pharmacy teams in using these protocols. [Read more](#)

## Brexit

- **Brexit: DHSC update on continuity of medicines supply**  
 Secretary of State for Health and Social Care, Matt Hancock, has provided an update to Parliament on the Department's contingency planning for the supply of medicines and medical products following a no-deal Brexit. The [full ministerial statement can be read here](#), but here is a summary of the key information:
  - A support unit has been established to help suppliers of medical goods ensure they are prepared for the new customs procedures involved with importing products post-Brexit.
  - Suppliers of medicines have been identified by as 'category 1' goods (i.e. they are essential for welfare) and so are now permitted to register to access the Government's Freight Capacity Framework, which will provide resilience if the flow of these

goods is disrupted for any reason. Also, as previously communicated, DHSC is procuring an express freight service to provide an extra level of protection to the medicines supply chain.

- DHSC will use a National Supply Disruption Response (NDSR) to monitor the medicine supply situation and take action as appropriate to resolve any issues that may occur. [Read more](#)
- Please use this [PSNC patient information](#) to help you explain about medicines shortages to your patients. The [version by RPS](#) is also helpful.

## Primary Care Networks (PCNs)

- The deadline to tell your LPC about changes to your PCN has been extended to Tuesday 15 October. [Read issue 1 | PCN special \(Surrey & Sussex\)](#)

## Public health, CCG and other partners news

### Surrey

- **Dispensing patient list validation audit under the NHS Pharmaceutical and Local Pharmaceutical Services Regulations 2013:** this is now underway in Surrey. GPs have been informed and now have four weeks to review the list and raise any queries with NHS England. Letters to patients affected should go out approximately two weeks after that, around w/c 18/11/19, giving them three-month's notice of the change in them being a dispensing patient to a prescribing patient. [This briefing note, which was prepared for contractors in Sussex earlier this year, informs of the process](#). An updated version and timetable for Surrey will be distributed soon.
- Read the latest [medicines management newsletter](#), called MMM along [with examples of errors and learning points from errors reported locally in Q4 2018-19](#).
- Surrey County Council is encouraging residents to take part in a **28 Day Challenge in a bid to stop smoking**. [Those wanting more information about the 28 Day challenge or wishing to join the programme can do so here](#).
- You are invited to an organisational development session in November, where you can find out more about Surrey's **Pharmacy and Medicines Optimisation** programme. [Here is a link to register to this FREE event](#) on 16 November. In the meantime Surrey Heartlands are creating a **Pharmacy Directory**, which your LPC urges you to join. [Read more](#)
- More than 70 pharmacy colleagues attended the **Surrey launch and training of the Transfer of Care Around Medicines (TCAM) pathway** in Woking on 8 October. Implementation across Surrey is phased, with referrals commencing from Ashford and St Peter's Hospitals and Surrey and Borders Partnership from 14 October, followed by Royal Surrey in December. Epsom & St Helier and East Surrey Hospitals are currently looking to implement in the early part of next year. [Read more](#)

### East Sussex

- The **C-Card condom distribution scheme in East Sussex is now co-ordinated by the Specialist Sexual Health Service**, bringing together the C-Card and Chlamydia Screening programmes. From 16 September, any contractors with C-Card inquiries or requests for condom supply and training should contact the Specialist Sexual Health Service at: <mailto:esht.ccardeastsussex@nhs.net>
- Sign up for [FREE Carer Awareness Training](#)

### West Sussex

- The [September 2019 edition](#) of Keeping Tabs, from medicines management team at Coastal West Sussex is now available on the CWS CCG GP website. Articles this month include: New NICE guidelines for the management of hypertension; Opioids; Toolkit for tackling chronic opioid use in non-cancer pain; Falsified Medicines

**Training &  
events**

- Here is [CPPEs latest newsletter](#) with all of learning programmes currently available and relevant to the community pharmacy workforce
- **Is your pharmacy commissioned to provide NHS Health Check services?** NHS Health Check workshop for Surrey and West Sussex Pharmacies on 31 October. [Read more](#)

**Campaigns**

- Here is a [Tally Sheet](#) for you to record all your interventions during this month's [Stoptober](#) campaign – it will help with your end of campaign evaluation, which is a contractual requirement (more information about Stoptober evaluation in our next deadline tracker)

**Did you  
know?**

- We are almost ready to reveal our new-look website which has been created to help make it easier for you to access our information. Watch this space

**And finally ... *Every Mind Matters***

'Every Mind Matters' encourages adults to be more aware of their mental health and helps them discover simple steps to look after their mental health and wellbeing. Visit the [campaign website](#) and see [PHE Campaign Resource Centre](#) to order / download resources and find out more about the campaign and how to get involved.



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**Look out for:**

- Issue 18 of *News and Headlines* due soon
- [View news archive](#)

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