

Welcome

Welcome to your April newsletter from Community Pharmacy Surrey & Sussex on behalf of your LPC.

March went flying past and with so did the 'Beast from the East', but thankfully we are now heading into warmer climes! I know many of you shared your snow stories with us, demonstrating yet again how essential community pharmacy services are for local communities across Surrey and Sussex.



Since the last newsletter the results of the LPC elections and appointments have been confirmed. A new Committee started a four-year term of office from 1st April 2018. We are delighted to welcome back some existing members, but also some new faces who join us for the first time.

The first full meeting of the new committee will be on 9th May 2018 so if you have any burning issues, concerns or ideas that you would like to talk to your committee about, why not contact one of your local representatives? Key contact details are available at the back of this newsletter or visit our website for full details here www.communitypharmacy.co.uk.

This is a busy time for you as pharmacy owners or teams, as you will be finishing off your annual complaints report and sending to the local NHS England team, along with GDPR preparation and making sure you that you meet the Quality Payment review point in June 2018.

On that note, I would urge that you don't delay and edit and/or validate the three sections of your pharmacy's NHS Choices profile now, given that this includes bank holiday opening from early May. All actions must be completed by 29th June 2018. Further information is available at www.psn.org.uk/QPNHSChoices and we hope to cover a Webinar to guide you through in early May.

I hope you find this edition informative and helpful. We would welcome your views on how to continue to make sure future editions are relevant to you and cover the issues that you care most about.

James Wood, Chief Executive Officer

Get in touch - jameswood@communitypharmacys.co.uk
Follow on Twitter [@jameswood](https://twitter.com/jameswood)

PSNC GDPR webinar now on-demand

PSNC's recent webinars on complying with the General



Data Protection Regulation (GDPR) is now available for community pharmacy contractors who can now access an online recording.

During each webinar PSNC Director of Operations and Support, Gordon Hockey, explained what the GDPR means for the average pharmacy business, outlined the steps contractors will need to take to comply, and highlighted the templates that PSNC has developed as part of the cross-sector GDPR working group.

Watching this 60-minute webinar will help you make sure you understand what GDPR means for your pharmacy. [Click here to view an on-demand version of one of the webinars.](#) For more information – Visit the PSNC website [here](#).

New NUMSAS Toolkit Available.

NHS England has published an updated and shorter version of the NHS Urgent Medicine Supply Advanced Service (NUMSAS) toolkit, to reflect the extension of the service until the end of September 2018. Revised [numsas-service-specification-march-2018](#) to run until 30th September 2018

[Click here to view the new NUMSAS toolkit for pharmacy staff](#)

For full information about what is involved, including the patient pathway for NUMSAS referrals – what happens and what you must do and WHAT THE CLAIMS PROCESS IS click [here](#) Please note: even if you are using PharmOutcomes for NUMSAS, you MUST still print your claims off PharmOutcomes and submit them to NHSBSA as part of your monthly bundle.

[SE Patient Pathway v6 pharmoutcomes](#) This is the NUMSAS Patient pathway for what happens and what you need to do when a referral comes via PharmOutcomes.

[Service Delivery – NUMSAS](#) – This document can help you know what referrals will look like on PharmOutcomes

Quality Payments Scheme – what to do, when to do it and how to report and claim

The interim Quality Payments Scheme 2018/19 – A summary of changes to the Scheme (March 2018)



The interim Quality Payments Scheme 2018/19 is largely like the Quality Payments Scheme 2017/18 except for a small number of minor changes. This [PSNC Briefing](#) outlines the changes that have been made to the Quality Payments Scheme. If you have any queries on this PSNC Briefing or you require more information, please contact [Zainab Al-Kharsan, Service Development Pharmacist](#). For more information visit the PSNC website [here](#).

NHS England is making two changes to the gateway criteria for Quality Payments:

* Opening hours on NHS Choices must include Bank Holidays. **[This means that NHS Choices must be edited and validated before the 7th of May Bank Holiday](#)**. For more information click [here](#).

* The requirement for the pharmacy to be able to send and receive NHSmail should be from a shared NHSmail account.

Edit or validate your NHS Choices entry now to make sure your bank holiday hours to INCLUDE May 7th are updated.

Community pharmacy contractors MUST edit or validate the **three sections** of their pharmacy's NHS Choices profile to meet the gateway criterion for the June 2018 review point of the Quality Payments Scheme. **Contractors must validate their profile even if their NHS Choices profile is correct otherwise they will not meet the gateway criterion and will therefore not be entitled to claim for a Quality Payment**

Where Bank Holiday opening hours have not been added, NHS Choices will default to normal opening hours. Failure to add Bank Holiday opening hours to the pharmacy profile will result in non-compliance with the gateway criteria FOR QUALITY PAYMENTS and ZERO quality payments!!! [This includes the 7th May 2018 Bank Holiday!](#) For more information visit our website [here](#).

CPPE Training Event—Patient Safety: An anticoagulant case study—Focal Point.

Two dates available:

Thursday, 10 May, 2018 19:30 - 21:30
The Charis Centre, West Green Drive,
Crawley West Sussex, RH11 7EL
Booking Ref: 47534

Tuesday, 18 September, 2018 19:15 - 21:15
The Arundel Park Hotel, The Causeway,
Arundel, West Sussex, BN18 9JL
Booking Ref: 47692

The aim of this programme is to provide you with background knowledge relating to patient safety and risk management, and to give you the opportunity to apply this to practice. It is also intended to help you effectively respond to, and manage, patient safety incidents.

To book onto these events visit the CPPE website [here](#) and using the following booking Ref:

CPPE Training Event—Clinical Assessment skills and history taking

Wednesday, 6 June, 2018 09:30 - 16:30
The Charis Centre, West Green Drive,
Crawley West Sussex, RH11 7EL

The aim of this programme is to provide you with background knowledge relating to patient safety and risk management, and to give you the opportunity to apply this to practice. It is also intended to help you effectively respond to, and manage, patient safety incidents.

To book onto this event visit the CPPE website [here](#) and use the following booking Ref: 47690

GPhC Revalidation & GDPR training, Only one event remaining for an opportunity to learn more about GPhC Revalidation & GDPR!

This event will include an introduction to revalidation is and the new GPhC framework, including who is affected and the key dates in 2018. A look at the three components of the new revalidation framework (CPD records, peer discussion and reflective account) – what these are, how to complete and meet the criteria. Frequently asked questions covering the implications failing to complete the revalidation process and how the NPA can help members complete the revalidation process. Also how Community Pharmacy Surrey & Sussex will be assisting to support.



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There will also be an introduction to the General Data Protection Regulation and effective date. Current GDPR guidance including brief overview of the lawful bases for processing data under GDPR, consent, individual rights and data breaches, How to prepare and some info from the community pharmacy GDPR working party. NPA support resources and Support from Community Pharmacy Surrey & Sussex.

There will also be a Q and A session at the end of the evening to include information about the June Quality Payment Criteria.

To Book, simply click on the below link to register on Eventbrite.

[1st May 2018. 19:00 – 21:00 at Worthing Health Education Centre, Worthing, BN11 2HR – REGISTER HERE](#)

The venue and catering for these meetings has been supported by Pharma through the purchase of trade space only. This meeting has been organised by CPSS.

Gripes, Wipes and Sleepless Nights! - An Educational Update: Diagnosis & Management of Cows' Milk Allergy and Infant Reflux.

This is an excellent opportunity to hear the latest information, as well as engage and exchange thinking with your peers and other healthcare professionals.

Guest speakers from the Royal Alexandra Children's Hospital: Dr A Butt - Consultant in Paediatric Gastroenterology and Nutrition & Katie Clark - Senior Paediatric Dietitian

Date: **Thursday 17th May 2018**

Venue: **The Holiday Inn, Gatwick, Povey Cross Road, Gatwick, RH6 0BA**

For full details including agenda and how to book—click [here](#).

This meeting has been solely organised by Nutricia, Early Life Nutrition.

Nutricia Early Life Nutrition's promise

Like you, we care about mums and their babies' healthy development. The aim of Nutricia Early Life Nutrition is to help you in support of mums, so that they can give their babies the best possible nutritional start in life. That's why we continue to pioneer research into infant nutrition and are committed to always:

- Respecting relevant regulations on the promotion of infant formula,
- Supporting you in your aim to assist mums to continue to breastfeed,
- Giving you information about all formula milks, not just our own where available,
- Keeping access to our healthcare professional website secure, so that information about feeding is only available to healthcare professionals that wish to access it.

SAVE THE DATE FOR TRAINING FOR MANAGING HLP FOR FUTURE

11TH June' 18- Cooden Beach Hotel , Bexhill



2nd October'18- Billingshurst Community & Conference Centre, Billingshurst

3rd October'18- Bridge Community Centre, Brighton

11th October'18- Dorking Halls, Dorking

Target audience: Community Pharmacy Managers, Community Pharmacy Owners, Community Pharmacy Staff responsible for setting the strategic direction of the business

Programme enrolment criteria: 1: Employing pharmacy must be registered HLP, 2: Expression of commitment completed

Completion and submission of pre-work task

Programme format: Pre-learning (Leadership 1) for all delegates, to include submission of self-assessment (engaging the team) and preparation of maintaining HLP action plan

Evening workshop – 2 hours 19:30-21:30.

Further communication on how to book and structure of training to come out shortly along with booking links on Eventbrite.

NEW Community Pharmacy Newsletter from the West Sussex County Council (WSCC) Public Health Team A message from the Healthy Lifestyles Team

This months edition of West Sussex Public Health Healthy Lifestyle Teams Newsletter can be downloaded [here!](#)

This months edition includes: **Community Provider of the Month!! Kamsons in Chichester!**, Lyme disease—Tick awareness, How MECC can help you sustain Healthy Living Pharmacy status, Meet The Team.



Do you have a pre-registration pharmacist in your pharmacy?

Please check to make that you are receiving your Pre-Registration Pharmacist Payments. If you are not please contact: england.southeastpharmacypayments@nhs.net

If you are multiple pharmacy please check with your head office



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Latest edition of Keeping Tabs!

For the latest edition of Keeping Tabs for Coastal & west Sussex CCG, please click [here!](#)