

Community Pharmacy Surrey & Sussex (CPSS) January Newsletter

We represent, support, develop and promote NHS Community Pharmacy in Surrey & Sussex in the interests of contractors and service users.

Sign up now to follow Community Pharmacy Surrey and Sussex (CPSS) on twitter. A message from Penny Woodgate, Communications & Engagement Senior Officer CPSS.

You can now follow Community Pharmacy Surrey & Sussex (CPSS) on Twitter

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[@CPSS LPCs](#)

Please also make sure you bookmark our new website for information about services, upcoming training and local contacts. Designed to give you the information you need every day in your pharmacy fast and in one place. For extra quick navigation use the 'Search' Box in the top right corner.



www.communitypharmacyss.co.uk

Community Pharmacy Surrey & Sussex (CPSS) Launch Events – a choice of dates and venues across East Sussex LPC, West Sussex LPC and Surrey LPC areas.

Introduction to James Wood newly appointed Chief officer for CPSS by Vanessa Taylor (Professional Executive officer for East Sussex LPC) or Martin Mandelbaum (Chief Executive Officer for West Sussex and Surrey LPCs).

CPSS – Vision, Values and Opportunities for Community Pharmacy – James Wood, Chief Officer for CPSS.

CPSS - Community Pharmacy Services and Support – Hinal Patel, Services Development Senior officer for CPSS.

CPSS - Community Pharmacy Communications and Promotion - Penny Woodgate, Communications and Engagement Senior Officer for CPSS.

Quality Payment and Funding Update from the Pharmaceutical Services Negotiating Committee (PSNC) who will also discuss/answer your questions about key issues such as Medicines Shortages.

All events are in the evening: Buffet from 7.00pm for 7.30pm start, finish at 9.00pm. Choice of venues below – please click on your preferred date and location to book on-line:

[20th February - Cobham, Surrey at The Hilton Cobham](#)

[22nd February - Brighton at The Bridge Community Education Centre](#)

[27th February – Bexhill, East Sussex at the Cooden Beach Hotel](#)

[1st March - Crawley, West Sussex at The Charis Centre](#)

[6th March - Worthing, West Sussex at the Post Graduate Education Centre](#)

[8th March – Dorking, Surrey at Dorking Halls](#)

All meetings supported by Pharma through the purchase of exhibition trade space. All meetings organised by CPSS.

Commissioning of the 2018/19 Flu Vaccination Advanced Service.



Although the Department of Health and Social Care (DHSC) and NHS England have not initiated formal negotiations for 2018/19, PSNC has received correspondence from DHSC on some interim measures.

PSNC will provide further information on the proposals for the service as soon as possible, however, in an answer to a Parliamentary Question to the Secretary of State for Health and Social Care, asked by Sir Kevin Barron MP (Chair of the All Party Pharmacy Group), Steve Brine MP, the pharmacy minister, has confirmed that:

- the service will be re-commissioned in 2018/19; and
- the community pharmacy service will include adjuvanted trivalent flu vaccine, for use within the relevant patient cohort.

On 22nd December 2017, NHS England wrote to general practices and its local teams to provide [guidance on the use of adjuvanted trivalent flu vaccine for the 2018/19 season](#). This document summarises the recent advice from the Joint Committee on Vaccination and Immunisation (JCVI) and the latest update in the Green Book on adjuvanted trivalent flu vaccine, in order to support decisions on optimal choice of influenza vaccine for the 2018/19 season.

The document states:

The adjuvanted trivalent inactivated flu vaccine (Fluad®: Seqirus) was licensed late in 2017 and is available for use in the 2018-19 season. Based on available evidence, JCVI concluded at its October 2017 meeting that adjuvanted trivalent flu vaccine is more effective and highly cost effective in those aged over 65 years and above compared with the nonadjuvanted or 'normal' influenza vaccines currently used in the UK for this age-group.

*The JCVI has accordingly advised that the use of the adjuvanted trivalent flu vaccine **should be a priority for those aged 75 years and over.***

It is therefore expected that the service documentation for the 2018/19 Community Pharmacy Seasonal Influenza Vaccination Advanced Service will reflect the prioritisation of use of adjuvanted trivalent flu vaccine in the 75 years and over cohort of patients. Pharmacy contractors will want to consider this when placing their orders for flu vaccinations for the 2018/19 season.

CPPE Training Event— Sexual Health.

6th February 2018, 10.00-16.30
The Boship Lions Farm Hotel, Lower Dicker, Nr Hailsham, BN27 4AT

The aim of this resource is to help develop your confidence, knowledge, skills and attitudes to offer an emergency contraception service and a chlamydia testing and treatment service, and to be able to deal professionally with a safeguarding issue should one arise in the course of your practice. The FSRH have launched new guidance on emergency contraception this can be found [here](#). We are in the process of updating this programme to incorporate this guidance.

To book onto this event visit the CPPE website [here](#) and use booking Ref: 46512

CPPE Training Event— Clinical Medication Review.

8th February 2018, 09.45-16.00
The Charis Centre, West Green Drive, Crawley West Sussex, RH11 7EL

This event will equip you with the knowledge, skills and confidence that you need to engage effectively in clinical medication review of your patients and their medicines.

To book onto this event visit the CPPE website [here](#) and use booking Ref: 46629

CPPE Training Event— Type 2 Diabetes Focal Point

8th March 2018, 19.30-21.15
West Hove Golf Club, BN3 8EX
(light buffet served from 19.00)

The aim of this learning programme is to update your knowledge of the management of type 2 diabetes. We will explore how you apply your knowledge in your sector of practice and help you to better manage this condition, reduce complications and improve outcomes for people with type 2 diabetes.

To book onto this event visit the CPPE website [here](#) and use booking Ref: 46802

Clinical governance deadlines – actions that you must do by 31 March 2018!

Community pharmacy contractors are reminded of four key deadlines relating to the clinical governance aspects of their terms of service – **DEADLINE OF 31ST MARCH 2018.**

Some pharmacies/multiples will arrange for this to be done centrally, please check with your company managers/head office to find out the company procedure for your pharmacy.

The clinical governance requirements of the community pharmacy contractual framework (CPCF) cover a range of quality related issues and are set out in Schedule 4 of the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013. Adherence with the clinical governance requirements is thus a part of the terms of service.

Summary of actions to be completed by 31 March 2018

1, Information Governance (IG) Toolkit

Requirements: To complete and submit an annual IG Toolkit.

By When: 31/03/18

2, Community Pharmacy Patient Questionnaire (CPPQ)

Requirements: To Conduct an annual CPPQ and publish the results.

By When: 31/03/18

3, Clinical Audit

Requirements: To conduct two audits each year: one on a topic of your choice and one determined by NHS England (please note, as of today's date no national audit has been determined for 2017/18)

A fourth clinical governance requirement, whilst not due by 31 March, should be completed shortly afterwards and as such it is best to begin work towards achieving this alongside the requirements listed above.

4, Complaints report

Requirements: To prepare an annual report each year and send a copy to the local NHS team.

By When: As soon as practicable after the 31/03/18.

To help support contractors in meeting the above requirements, PSNC's Regulations and Support Team has also produced a quick reference guide identifying the actions to be completed by 31 March 2018, as well as details of ongoing clinical governance requirements.

[PSNC Briefing 001/18: Upcoming clinical governance deadlines – actions to be completed by 31 March 2018](#)

Community Pharmacy Oral Anticoagulant Safety Audit.

The NHS Community Pharmacy Contractual Framework (CPCF) includes a requirement that community pharmacies undertake two clinical audits each year. NHS England determines the topic of one of the audits and community pharmacy contractors are free to determine the topic of the second audit.

This audit has been created by the Specialist Pharmacy Service and is readily available on Pharmoutcomes for all contractors (or local NHS England teams) to use. More information on the Community Pharmacy Oral Anticoagulant Safety Audit can be found [here](#).

Dispensing & Supply Factsheet: Information on medicines supply for patients (January 2018).

When community pharmacy teams struggle to source medicines, this can lead to queries from patients as to why there are delays. PSNC has therefore created this factsheet which provides some lines that could be used to explain the situation to patients.

[PSNC Briefing 004/18: Dispensing & Supply Factsheet – Information on medicines supply for patients](#)

If you have any queries on this PSNC Briefing or you require more information, please contact [PSNC's Dispensing & Supply Team](#).

To browse other PSNC briefings on Dispensing and Supply, [click here](#).

Thumbs Up Scheme! -

Brighton & Hove Pharmacies Only.

Brighton & Hove Learning Disability Partnership Board has developed The Thumbs Up Scheme aimed at working in partnership with people and organisations across the City to improve the lives of people with learning disabilities. The scheme is based on ten tips developed by people with learning disabilities. These ten tips are



- * Listen to what the person is saying
- * Give the person extra time
- * Use plain English that avoids jargon
- * Use pictures as well as writing. For example a picture of a venue as well as a map
- * If the person has a carer, talk to the person rather than the carer
- * If the person asks for help, show them as well as tell them
- * Not ignore bullying. We will do the best we can to help if we think someone is being bullied
- * Offer good customer service. If we notice someone may need extra help, we will offer it
- * Offer help with access if we think someone needs it (e.g. steps and doors)
- Do our best to make our service accessible to people

Will you sign up and pledge to support people with learning disabilities?

For more information please visit the Thumbs Up Scheme website by clicking [here](#).

For a copy of the form to sign up please click [here](#). On receipt of this form you will be sent the Thumbs Up training DVD, the resource pack, thumbs up logo, badges for your staff to wear and stickers for your 'shop front'.

Contact Us East Sussex LPC

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CPSS Communication Bulletins!

You will be aware we now communicate news to you through our email Bulletin System. If you have missed any of this months bulletins they can be found [here](#).

Accuracy Checking Pharmacy Technician Course!

Please see the attached flyer which has information about Health Education England, London and South East funded places for an Accuracy Checking Pharmacy Technician course provided by CPPE.

This is an excellent opportunity to develop pharmacy technicians, and therefore pharmacy services, by accessing a **fully funded** programme where the trainee undertakes supervised practice in the workplace and completes online learning and assessment.

This is open to all pharmacy technicians working directly for NHS hospitals, community pharmacy and prison, but not locums. This can be any organisation that provides NHS services, from large multiples to small independents, outsourced outpatients to satellite pharmacies.

Most questions should be answered via the FAQs, available on the CPPE website; www.cppe.ac.uk/career/acpt

More information also in the flyer here: [HEE LaSE ACPT Programme Flyer](#)

If you have any further questions please contact sarah.ridgwaygreen@cppe.ac.uk

