Community Pharmacy Surrey & Sussex (CPSS) October Newsletter

We represent, support, develop and promote NHS Community Pharmacy in Surrey & Sussex in the interests of contractors and service users.

NEW Community Pharmacy Surrey and Sussex (CPSS) Website now LIVE!!!!

A message from Penny Woodgate, Communications and Engagement Senior Officer for CPSS.

We are pleased to announce the launch of our brand new website:

www.communitypharmacyss.co.uk

Designed to give you the information you need every day in your pharmacy fast and in one place.

Easy drop down menus to hot topics like the Quality Payments Scheme; Help to get your pharmacy shared NHS Mail Account up and running; Pharmacy Services Specifications and local contacts for queries.

Plus local information for your area with dedicated East Sussex LPC, West Sussex LPC and Surrey LPC sections - including training, events and resources.

For extra quick navigation use the 'Search' Box in the top right corner.

Please take a look and add it to your favourites/bookmark and for any suggestions, feedback or comments please email LPC@communitypharmacyss.co.uk

Quality Payment Scheme: November Review Point – URGENT ACTIONS REQUIRED. Do not allow your quality payment to be ZERO!!!

The Quality Payment Scheme involves payments being made to community pharmacy contractors for meeting certain gateway and quality criteria, with funding taken from the overall funding for 2017/18 of £2.592 billion.

The next review point at which the Quality Payment can be claimed is **Friday 24th November 2017.**

NHS England has published NEW GUIDANCE on the Quality Payments Scheme for the November review point - where what you have to do for this review point has changed for some of the criteria:
quality-payments-guidance-november-2017-declaration (1)

You can also access an excellent recorded presentation about the changes and what you need to do by PSNC:
psnc.org.uk/qualitywebinar

Some pharmacies/multiples will be managing the Quality Payment Scheme centrally, please do liaise with company managers/head office to find out the company procedure for your pharmacy.

You MUST comply with ALL FOUR gateway criterion before any payment can be achieved. If you fail to comply with any one of them you will not get paid anything at all. SEE THE NEXT PAGE FOR WHAT YOU MUST DO.

What are the Gateway Criteria and what MUST I do?

1. **Provision of one specified Advanced Service** - help here

2. **NHS Choices entry up to date** - You MUST edit or re-validate your NHS Choices profile between 00:00 on 11th September 2017 and 11:59pm on 24th November 2017 to meet the gateway criterion. Full information and help here

3. **Ability for staff to send and receive NHS mail**
If your pharmacy has applied for a shared NHSmail account, but have not yet got one, you MUST ACT NOW to ensure you have one and are using it in time for the November review point of the Quality Payments Scheme. More information and help here

IMPORTANT: if you DO have a pharmacy shared NHSMail Account – YOU MUST MAKE SURE THAT YOU ARE USING IT TO DEMONSTRATE YOU CAN SEND AND RECEIVE EMAILS THROUGH IT. This is essential to pass this gateway criteria in November.

4. **Ongoing utilisation of the Electronic Prescription Service.**

What are the Quality Criteria and what MUST I do?

Please refer the to Community Pharmacy Surrey & Sussex Quality Payment Scheme webpage here You will need to scroll down fully.

The Quality Payments Scheme hub on the PSNC website (psnc.org.uk/quality) has been updated, which includes an extensive list of frequently asked questions about the Scheme.

PSNC has produced a checklist for contractors to use as they meet the gateway and quality criterion.**PSNC Briefing: 074/17: Quality Payments – Checklist for contractors**

Online Reporting Declaration and Claims

The online declaration on the NHSBSA website **will be open** for claims declarations for review Point Two (24th November 2017) from: **Monday 13th November 2017 at 09:00 and will close on Friday 8th December 2017 at 23:59**

Ahead of the declaration portal opening on the NHS Business Services Authority (NHS BSA) website for the November review point the following support is available to prepare for completing the declarations:

PSNC Briefing 078/17: Quality Payments – Completing the NHS BSA Quality Payments declaration this gives information on how to make a declaration for the November review point and details the questions which will be asked.

NHS BSA WebEx sessions on various dates throughout November to provide guidance on how to submit your declarations. A booking form and further details on when the WebEx sessions will be held can be found here

Dates for your diary:

East Sussex LPC Musculoskeletal and Bone Health Event - Strains, Sprains, Breaks and Aches!

2nd November 2017, 19:30—21:15 at The Bridge Community Education Centre, Brighton, BN2 4PN— REGISTER HERE

Hot Food from 7.00pm

- Musculoskeletal injuries often present in community pharmacy. **What cases can be managed in the community pharmacy? Or which Red Flag symptoms suggest referral and to where?** – Sally York, Spinal Extended Scope Physiotherapist, Sussex MSK Partnership.

- Bone Health – improving the prevention, diagnosis and treatment of osteoporosis and bone fragility – Jo Sayer, Specialist Nurse, National Osteoporosis Society.

- **IMPORTANT LPC update: Quality Payment Scheme, NHS Mail Accounts, NHS Choices, and changes for the November review point.**

Easy to get to: The Bridge Community Education Centre on the edge of Brighton just off the A27 near to the University Campuses and the Amex Stadium, a 10 minute walk from Falmer railway station. By car – access from the A27 and then head through the small tunnel straight on up to the Centre where there is AMPLE FREE PARKING.

This meeting is supported by Internis through the purchase of exhibition trade space. The meeting has organised by East Sussex LPC

To register click here or the link above.

News for pharmacies in the East Sussex County Council (ESCC) areas. NEW HLP Level 2 Service

Thank you to all the pharmacies that attended the HLP evening events in October. The feedback from the events was very positive and it was great to have so much enthusiasm from the attendees. There are now 48 HLP level 1 accredited pharmacies in East Sussex which is a fantastic result compared to regional data.

Building on the success of HLP level 1, the Public Health department in collaboration with the Healthy Hasting and Rother Programme and East Sussex CCGs are now commissioning 8 HLP level 2 pharmacies from each of the three CCGs. HLP level 2 is an opportunity for pharmacies to engage in new locally commissioned services with additional public health support. The level 2 pharmacies will also receive additional backfilled health improvement training for health champions and pharmacists, support with enhanced health promotion campaigns and other provider engagement. The closing date for applications is **30th November 2017** and all pharmacies that have achieved HLP level 1 accreditation before this date are eligible to apply. **If you would like to offer this service please follow the link to download the service specification and eligibility criteria application form below:**

Eligibility Criteria for Healthy Living Pharmacies level 2

PLUS: £2,500 Pharmacy Grants available to ALL community pharmacies in the East Sussex County Council (ESCC) boundaries.

Embedding health improvement in all settings as part of East Sussex Better Together and Connecting for You is taken forward through the Personal and Community Resilience work stream as a key component of delivering the prevention agenda in the County. To support this ambition, all Community Pharmacies within the East Sussex County Council boundaries are being offered the **opportunity to receive a grant of £2,500 to enable them to identify opportunities for health improvement in the pharmacy** and to take steps to act on the opportunities the pharmacy prioritises. These Community Pharmacy grants will also further support the East Sussex HLP programme. To find more about applying for the grant please contact Adam Inkpin-Leissner: adam.inkpin-leissner@eastsussex.gov.uk.

News for pharmacies in Eastbourne, Hailsham, Seaford (EHS) and Hastings & Rother (H & R) CCG areas.

IMPORTANT: Please return your Medicines Waste Campaign Feedback form to the CCG – this is to assist in the improvement of the design of future services. Please click here for the form. Please complete, save as, then email the completed form to ehsccg.medicinesqueries@nhs.net

Respiratory Event: Supporting the use of Inhalers in Adults and Children

Please note: this is for community pharmacies in the Hastings and Rother (H&R) and Eastbourne, Hailsham and Seaford (EHS) areas only.

9th November 2017, 18.30—21.30 at The Cooden Beach Hotel, Cooden Sea Road, Bexhill-On-Sea, TN39 4TT - BOOK HERE!

Food from 7.00pm.

This training is open to pre-reg Pharmacists, Pharmacists and pharmacy Technicians. It is a great opportunity to network and learn alongside CCG Pharmacists and respiratory Nurses!!!

- Inhaler Technique training session for NEW and older inhaler devices - Sarah Ridgway Green, CPPE Regional manager South East Coast.
- Expert Speaker Richard Goodwin, Specialist Paediatric Pharmacist – Supporting children to get the best out of their inhalers.

To register for this event please click here.

Reminder: OPPORTUNITY: FREE Accuracy Checking Pharmacy Technician Programme

Health Education England London and South East funded places for course provided by CPPE. For further information, including overview of programme, how to apply and FAQ…. visit the following webpage:

https://www.cppe.ac.uk/career/acpt

More information also in the flyer here.

Information for Pharmacies in Brighton &Hove (B & H) and High Weald Lewes and Havens (HWLH) CCG areas

Important message from B&H CCG and HWLH CCG: New antibiotics added to UTI guidelines, a reminder to review your stock.

Brighton and Hove High Weald Lewes Havens and Brighton and Hove CCGs have updated their Antibiotics guidelines for primary care following advice from Public Health England.
There has been one **MAJOR** change in the treatment of UTIs worth noting.

1st line: Nitrofurantoin 100mg mr bd (unless stated otherwise : 3 days for woman, 7 days for men)
2nd line (if no resistance risks*) Trimethoprim 200mg bd
3rd line (if other options unsuitable e.g GFR < 45mls/ min) **Pivmecillinam 400mg tds**
other 3rd line (if pen allergic) **Fosfomycin 3gr** (stat for women, repeat on day 3 for men)

It is recommended to help provide the best patient care that you consider stocking a minimum of these newer antibiotics to be able to respond in a timely manner to an acute prescription.

Pivmecillinam 400mg tds is above what is recommended in the BNF but was recommended by local experts as studies found that the bacteriological cure rate was higher for this dose.

Monuril is the most cost effective brand of fosfomycin.

The new guidelines can be found on the ccg website here

*Risk factors for increased resistance include: care home resident,recurrent UTI (2 in 6 months; >3 in 12 months), hospitalisation for >7d in the last 6 months, unresolving urinary symptoms, recent travel to a country with increased resistance, previous UTI resistant to trimethoprim, cephalosporins, or quinolones.

If you have any problems obtaining these antibiotics for Brighton please contact fionnuala.plumart@nhs.net

For High Weald Lewes and the Havens please contact hwlhccg.mmt@nhs.net

Contact Us

East Sussex LPC

Chair: Craig McEwan
01424 425051
craigmcewan@nhs.net

Vice Chair: Sarah Davis
07584 370268
sarah.y.davis@boots.co.uk

Professional Executive Officer: Vanessa Taylor
07770 430186
vanessam.taylor@btopenworld.com

Communications and Engagement Senior Officer
Penny Woodgate
07930 837063
pennywoodgate@communitypharmacyss.co.uk

Business Administrator
Michaela Cassar
01372 417726
michaelacassar@communitypharmacyss.co.uk

Treasurer: Paul Antenen
07812 367270
paul.antenen@nhs.net

Community Pharmacy Surrey & Sussex

Visit your Community Pharmacy Surrey & Sussex (CPSS) website

www.communitypharmacyss.co.uk

Follow us on Twitter
@CPSS_LPCs

We need your correct contact details!!

At Community Pharmacy Surrey & Sussex (CPSS) we frequently send out vital information in relation to training, news, events and much more. It is therefore **VITAL** that we have your correct contact details!!!. If any of your contact details have changed please email us at: LPC@communitypharmacyss.co.uk.

Please also let us know if your pharmacists, locums and pre-regs would like to sign up to our monthly Newsletter and to be placed on our mailing list. Simply email us at the above address with your request including your name, role and which pharmacy/area you work in.